

Limited English Proficiency (LEP) Policy

Our practice is committed to providing equitable and accessible care to all patients, including individuals with Limited English Proficiency (LEP). We strive to ensure that language barriers do not prevent patients from receiving safe, effective, and respectful mental health care.

If a patient prefers to communicate in a language other than English, we will make reasonable efforts to provide interpretation services to support communication during appointments, scheduling, and care coordination. Patients may also choose to bring a trusted interpreter to appointments if preferred.

If you are enrolled in Medicaid and need language assistance services, you may also contact your state Medicaid program for interpreter support:

South Carolina Healthy Connections Medicaid: **1-888-808-4238**;

TTY:1- 888-842-3620

We encourage patients to notify our office in advance if interpretation services are needed so we can make appropriate arrangements.